



STREAMLINE CARE WITH

THE CARE DATABASE

Feature-rich solution for all your care management needs

The Care Database is a leading provider of care management software solutions for hospices serving patients with life-limiting illnesses. Our comprehensive software is dedicated to simplifying hospice care management, streamlining operations, and making administration more efficient and hassle-free.

WHAT WE DO

At The Care Database, we are dedicated to providing a solution that effortlessly simplifies your hospice care management. Our comprehensive software streamlines hospice operations into one cohesive platform, making management more efficient and hassle-free.

The Care Database aligns seamlessly with CQC guidelines, empowering hospices to navigate compliance effortlessly. By centralising every facet of hospice management, we provide peace of mind and enable hospices to deliver exceptional care.

From record-keeping to staff administration, we enable teams to prioritise delivering personalised, compassionate care to patients and their families. Our goal is to help teams understand the complex needs of patients that they support and empower them to provide the best possible care. We are committed to supporting hospices in every step of their journey, from maintaining personalised care plans to facilitating effective communication with medical specialists.



The Care Database system is easy to navigate and has a user-friendly interface. The support we receive from their team is second to none.

Clare Clelland
Clinical Systems Nurse Manager
CHAS

The Care Database



Referrals &
Demographics



Patient Notes



Care Planning



Body Maps



Episodes of Care



Task Manager



Patient
Dependencies



Staff
Competencies



Booking &
Events



Funding &
Invoicing



Patient &
Family Access



Professional's
Access



Rostering



Timesheets &
Payroll



Reporting



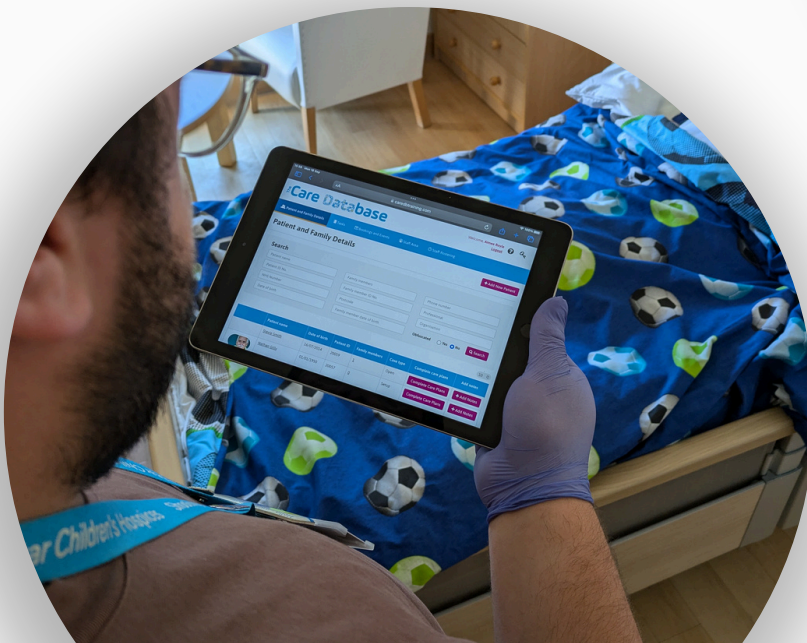
Interoperability

SECURE CLOUD PLATFORM

The Care Database is a cloud-based application accessible remotely. Users can manage their operations from anywhere, providing great flexibility and convenience. Hosted on Microsoft Azure, The Care Database leverages cutting-edge technology to ensure security and reliability. This offers excellent resiliency, to ensure continuous service and data protection.

With 99.99% uptime, Azure guarantees near-zero downtime. Additionally, Azure's robust security measures, including encryption, threat detection, and identity management ensure data protection and compliance with regulatory requirements. This reinforces The Care Database's commitment to safeguarding sensitive patient information.

Hospices can confidently manage patient care with real-time data, knowing that The Care Database on Azure provides the highest standards of security, reliability, and performance.



Certificate No:371412021

TAILORED REPORTING SOLUTIONS

The Care Database offers a comprehensive suite of reports covering care management, bookings, rostering and referrals. But that's not all. With our custom report builder, you have the power to tailor reports to your exact specifications. Whether you need insights into your caseload or want to track care delivery, The Care Database has you covered. Plus, with access controls in place, you can rest assured that confidentiality is maintained.

Operational task management hub

Our task manager is designed to alleviate common pain points in hospice operations, offering a streamlined solution to manage crucial activities efficiently. By centralising administrative tasks, care approvals, and booking and rostering management, The Care Database simplifies workflow complexities, allowing teams to focus on delivering exceptional care. With intuitive features like task assignment and self-assigned task options, hospice staff can collaborate seamlessly and stay organised, reducing administrative burdens and ensuring timely task completion. Our task manager provides hospices with the tools they need to overcome operational challenges, enhancing productivity and enabling staff to devote more time to patient care.



Naomi House's collaboration with The Care Database has significantly enhanced care management practices, reporting capabilities, and overall care provision. The system's benefits, coupled with the expert guidance and support from The Care Database team, have positively impacted Naomi House's operations.

Laura Bond
Executive PA
Naomi House Children's Hospice



The Care Database has consistently demonstrated promptness and efficiency in addressing our concerns and queries, providing clear explanations and reassurance. Their commitment to ensuring our satisfaction and understanding has been truly commendable. The team's support is brilliant, fostering confidence and trust in their capabilities.

Harriet Denny
Matron
Alexander Devine Children's Hospice

COMMITMENT TO CUSTOMER SATISFACTION

At The Care Database, our ultimate goal is to not only meet but exceed our clients' expectations. We are committed to your satisfaction, every step of the way.

Client engagement for continuous improvement

To ensure that The Care Database meets the evolving needs of hospices, we actively engage with our clients. Through regular user groups, we gather invaluable feedback that directly informs our roadmap and drives continuous improvement. We maintain ongoing communication with our clients through informative newsletters, keeping them updated on product changes and enhancements.

Your input is invaluable in helping us refine our software to better meet your needs.



DCB 0129

Assured by SAFEHAND



EXCEEDING EXPECTATIONS, EVERY STEP OF THE WAY

Rest assured, our dedicated support team is committed to delivering prompt and dependable support.

Responsive support, around the clock

Our team is available 24/7 to provide critical assistance whenever our clients need it. Whether it's a pressing issue or a simple inquiry, we are here to support and address any concerns that may arise. In addition to technical support, we strive to empower our clients through knowledge-sharing initiatives such as forums and webinars. We recognise that every hospice is unique. That's why we offer customised training sessions to ensure that our clients and their staff have the tools and knowledge they need to succeed.



The Care Database has an excellent team who are happy to answer specific queries.

Tracey Shield
Bookings & Database Co-ordinator
Dougie Mac



The pre-admission and admission process saves a lot of time for staff and families because it allows information to be reviewed and updated only when necessary. The Care Database has relieved the pressure on parents to arrive at the hospice much earlier than the child's admission time, which is a great help to them considering they already have a lot going on.

Lyndsey Peters
Project Co-ordinator
Zoe's Place Baby Hospice



Everything is now stored electronically in one place, including all our documents. This makes accessing records much quicker and easier, especially as The Care Database is accessible from a tablet. Care plans can be downloaded onto the nurse's or HCA's tablet at the beginning of each shift for reference throughout the shift.

Janet Sutherland Oakes
Director of Clinical Services
Claire House Children's Hospice

WHO WE ARE

Established in 2000, The Care Database began as a database provider, initially using Access for a leading children's hospice. Evolving with technology, we launched our web application in 2016, focused on simplifying care management for teams. Today, with a strong client base across the UK and the Republic of Ireland, we are committed to continuous expansion and adaptation to meet evolving customer needs.

At The Care Database, our goal is to provide user-friendly software for managing the care needs of children, young people and adults with life-limiting illnesses. We believe in teamwork, sharing ideas to improve our software and building strong connections. We aim to help care providers reach their full potential by offering tailored solutions that evolve with their needs.

FEATURED CLIENTS



GET IN TOUCH

With The Care Database, the patient's voice matters.

Let us help you transform your hospice care.

Contact us today to learn more about how The Care Database can make a difference for your organisation.

CONTACT US :



01932 645400



www.thecaredatabase.com



hello@thecaredatabase.com



CHASE Hospice Trading Ltd | Shooting Star House
The Avenue | Hampton | TW12 3RA

